



## Enhancing Capacities & Potential among Professional Women: IIM Ahmedabad

Ms. Rita Kiro who leads the HR department at Sambandh attended this 4 days' Executive Education program, between July 16-19 2019 at Indian Institute of Management, Ahmedabad. The four days program helped the participants to learn about developing leadership skills and maintaining work-life balance – through a series of practical case studies and different group activities. The case studies mostly covered multiple real work space scenarios that shaped careers of women from different backgrounds to reach the zenith of their careers. They were also given a chance to know about how to understand emotions while handling a team and demonstrating leadership traits as per the situation.

## Digital Financial Services and Gender Leadership 2019 India Program



**OPPORTUNITY**  
International  
AUSTRALIA

The Program, conducted by Opportunity International in association with Dia Vikas, is a 12 weeks online training program consisting of 10 modules. Each module has unique learning objectives and requirements which typically involve 1 short assignment and a group conference call. Some of the learning objectives of the program includes understanding digital inclusion as pathway by understanding the gender and DFS statistics and underlying causes, locating the role of trust in DFS adoption and identifying methods for understanding and removing barriers. By the end of the programme, the participants will have developed their own portfolio of tools and materials which can help their respective institutions promote gender inclusivity in DFS.

### Operational Snapshot

July 2019



**States**

**3**



**District**

**24**



**Branches**

**68**



**Active Clients**

**184,712**



**POS (In INR Mn)**

**3,368**





## ADB TA Initiatives




Under the initiative and constant guidance from ADB team, the one-of-its-kind Financial Education drive saw the Financial Services Officers (FSO) reaching 15930 no. of clients in 27 branches as of July 2019. Last month, Mr. Biswaranjan Pattnaik, one of the FE Consultant from ADB visited Sambandh to oversee the outreach of the initiatives by visiting and interacting with the clients in the field.

## Depositors' Education and Awareness Program (DEA Workshops): Reserve Bank of India



Sambandh in partnership with Sa-Dhan, one of the Self-Regulatory Organisation (SRO) for NBFC-MFIs, is going to organize a series of workshops in some selected districts, where clients will be educated on different types of Banks & their services including Savings; types of deposit & bank accounts; need for KYC documents; digital banking; credit facilities among other aspects. A Training of Trainers (TOT) was recently organized to kick-start the initiative at Raipur, Chhattisgarh, where some of the training team members from Sambandh attended the program to internalize and further disseminate the knowledge going forward.

## One of Sambandh's enterprising client

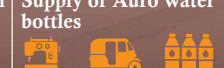


**Sunita Agarwal**

Place- Parsudih, Jamshedpur, Jharkhand  
Group- Dimple

Joined Sambandh **2017**

Loan Used For Tailoring, Auto and Supply of Auro water bottles



## Visitors during the month



## Employee Engagement Activities



## Sambandh Experience....as they speak!!



Rohilkela joined Sambandh as a Trainee FSO and worked her heart out to establish herself as an Area Manager in 5 years. Being an economics graduate she made her subject the backbone to understand the flow of economy in the microfinance segment. She wants to pursue MBA in order to have a better understanding of management and to gain other professional attributes. She further says, "I always see a leader in each of the employee of Sambandh, as this organization provides the platform to showcase their talent. The plans executed by the higher management has always turned out in my favor, with lot of my hard work and field interactions. Also, at Sambandh I have learned professional etiquettes, people management, organizational values & ethics. And I would continue to learn these things and give my best as long as I work in this beautiful company."

