



Sambandh contributes INR 6.01 Lakh to PM CARES Fund

While recognizing the unprecedented and widespread economic suffering from the COVID-19 pandemic, Sambandh has contributed INR 6.01 Lakh to Prime Minister's Citizen Assistance and Relief in Emergency Situations Fund (the PM CARES Fund). All the employees of Sambandh have donated their 1 day's salary towards this fund, instituted to provide assistance to citizens from the vulnerable sections facing the challenges arising out of the global pandemic.

Operational Snapshot | May 2020

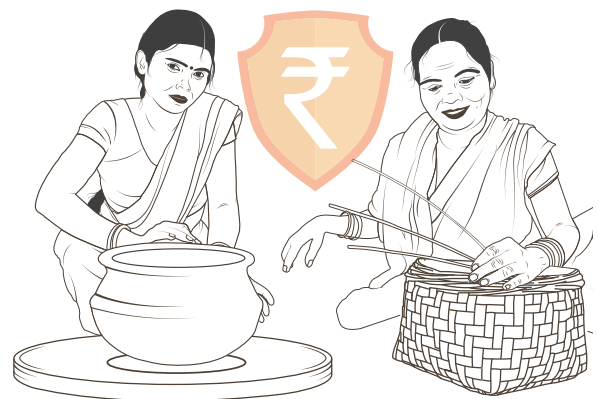


Re-opening of Branches



All of Sambandh branches are now operational in the 5 operating states. The SOPs and guidelines of the Central as well as the State Governments are being followed, the branches are being sanitized on a regular basis and essential supplies like hand sanitizers and hand wash are being provided adequately. Sambandh has planned to provide front-line team members with COVID-19 Protection Cover Insurance Policy given the risks taken up by them.

Awareness on Moratorium



Sambandh is focusing on providing awareness to its client-base about the moratorium provisioning and its implications on their repayment schedule along with extra interest burden for those who would opt in. The field staff are being regularly given inputs on providing clarity on the moratorium aspect, along with sharing of informative videos developed by the industry SRO - MFIN. Most of these videos developed by MFIN are in vernacular languages, which give ample opportunities to the field staff to have complete understanding about the moratorium and pass on the same to the clients for building a stronger relationship based on transparency and mutual understanding.

